

Lancashire County Council

Cabinet Committee on Performance Improvement

Tuesday, 7th March, 2017 at 9.00 am in Cabinet Room 'B' - The Diamond Jubilee Room, County Hall, Preston

Agenda

Part I (Open to Press and Public)

No. Item

1. Apologies for Absence

2. Disclosure of Pecuniary and Non-Pecuniary Interests

Members are asked to consider any Pecuniary and Non-Pecuniary Interests they may have to disclose to the meeting in relation to matters under consideration on the Agenda.

3. Minutes of the Meeting held on 5 December 2016 (Pages 1 - 6)

4. Customer Access Performance Report (Pages 7 - 18)
Presented by: Sarah Jenkins

5. Risk Register Quarter 4 Report (Pages 19 - 32)
Presented by: Paul Bond

6. Quarterly Performance Summary Report (Pages 33 - 44)
Presented by: Donna Talbot

7. Urgent Business

An item of Urgent Business may only be considered under this heading where, by reason of special circumstances to be recorded in the minutes, the Chairman of the meeting is of the opinion that the item should be considered at the meeting as a matter of urgency. Wherever possible, the Chief Executive should be given advance warning of any Members' intention to raise a matter under this heading.

8. Date of Next Meeting

27 June 2017 at 2pm, Cabinet Room B, County Hall, Preston

County Hall
Preston

I Young
Director of Governance,
Finance and Public Services